

Employee-User Guide

The Answers to Frequently Asked Questions

Support

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How to login to Time-Off

To log into the system, go to **http://www.purelyhr.com**, and click on the "**Login**" button in the top right corner of the page. In the login page, simply enter your **Company ID**, **Username** and **Password**.

All this information can be found in the "**Welcome**" email you received when your account was created.

If you can't find your login information, please refer to the "**How to retrieve your login** information" section below.



How to retrieve your login information

If you can't find your "**Welcome**" email, you can retrieve your login information by going to the login page (instructions above), and then by clicking on the "**Forgot Login info**?" link.

Ourelyhr
A SECURE LOGIN
COMPANY ID
USERNAME
PASSWORD
Remember me Forgot info? Login





How to submit a new time-off request

a) How to submit a Full-Day Time-Off Request:

i. Once logged into the system, click on "Time-Off Request" in the menu.



ii. Once you have landed on the "**Requesting New Time-Off**" screen (as seen below), do the following:

- 1. Click on Full Day.
- 2. Select a Time-Off Type.
- 3. Select your desired date.
- 4. Once all the information has been selected, click "**Submit Request**" to go to the confirmation screen.

Reque	st Type		
	Full Day	Partial Day	Multiple Days
Time-	Off Type		
•			
Date			
#	vvvv-dd-MM		

iii. On the "Time-Off Request Confirmation" screen (as seen below), do the following:





- 1. Make sure all the information is accurate.
- 2. Provide a comment (if needed).
- 3. Click on "Confirm Request" to finalize your new Time-Off Request.

Request Type	Full Day 8h
Time-Off Type	Vacation
Request Date	2016-23-12
Comment	You have the option to provide a comment
2 File to Upload	You have the option to upload a file with your time-off request. ? Choose File No file chosen
	Back Confirm Request 3

Note: After completion, an email might be sent for approval.

b) How to submit a Partial-Day Time-Off Request:

i. Once logged into the system, click on "Time-Off Request" in the menu.







ii. On the "Requesting New Time-Off" screen (as seen below), do the following:

- 1. Click on Partial Day.
- 2. Select a Time-Off Type.
- 3. Select your desired date.
- 4. Select your desired time.
- 5. Choose to exclude lunch time from the request or not.
- 6. Click "**Submit Request**" once all the information above is selected. (this will bring you to the confirmation screen)

	-					0.1110	11.112.1.2
	FL	ill Day				Partial Day	Multiple Day
Time-	Off T	ype					
•							
Date							
#	у	yyy-d	d-MM	4			
Start 1	Time						
08	•	00	٣	AM	•		
End Ti	me						
08	•	00	۳	AM	•		
Exclud	le Lu	nch Ti	ime				
No							
Durati	on						
24.000	hou	r(s)					





iii. Once at the "Time-Off Request Confirmation" screen (as seen below), do the following:

- 1. Make sure all the information is accurate.
- 2. Provide a comment. (If needed)
- 3. Click on "Confirm Request" to finalize your new Time-Off Request.

Request Type	Partial Day
Time-Off Type	Personal
Request Date	2016-23-12
1 Start Time	8:00 AM
End Time	10:00 AM
Exclude Lunch Time	No
Duration	2.000 hour(s)
Comment	A comment is required for this time-off type
2 File to Upload	You must upload a file with your time-off request. Choose File No file chosen Output No file chosen
	Back Confirm Request 3

Note: After completion, an email might be sent for approval.







c) How to submit a Multi-Day Time-Off Request:

i. Once logged into the system, click on "**Time-Off Request**" in the menu.



- ii. At the "**Requesting New Time-off**" screen (as seen below), do the following:
 - 1. Click on **Multiple Days**.
 - 2. Select a Time-Off Type.
 - 3. Select a Start Date and End Date for your desired Time-Off date. (If weekend days are included within your Start and End dates, you can exclude them; otherwise these weekend days will be deducted from your time off bank)
 - 4. Click "**Submit Request**" once all the above is selected. (This will bring you to the confirmation screen.)

Time-Off Type	× · 2
Start Date	🛍 yyyy-dd-MM
End Date	yyyy-dd-MM
Only Scheduled Days	Yes 🔹 😧
Exclude Holidays	Yes 🔹
Day(s) Requested	0 day(s)





iii. On the "Time-Off Request Confirmation" screen (as seen below), do the following:

- 1. Make sure all the information is accurate.
- 2. Provide a comment. (If needed)
- 3. Click on "Confirm Request" to finalize your new Time-Off request.

Request Type	Multiple Days
Time-Off Type	Vacation
Request Date	2016-21-12
End Date	2016-23-12
Only Scheduled Days	Yes
Exclude Holidays	Yes
Day(s) Requested	3 day(s)
Comment	You have the option to provide a comment
2 File to Upload	You have the option to upload a file with your time-off request.
	Back Confirm Request 3

Note: After completion, an email might be sent for approval.





How to cancel one of your pending/approved Time-Off Request

i. In the menu, click on "Time-Off Summary".



 Now that the "Time-Off Summary" page is loaded, you must find the Time-Off Request you want to cancel. If that request has already been approved, you will find it in the "Approved" tab. If that request is still in pending mode, you will find it in the "Pending" tab. Once you have found the request you want to cancel, click the "View Info" icon.

Approved (4)	Pending (0)	Rejected (1)	Cancelled (11)			
Туре	Date	Date End	Time	Length	Comments	View Info
Vacation	2016-01-08		8:00 AM - 10:00 AM	2 h	* time-off request created by admini	ନ୍
Appointment	2016-24-11		Full Day	8 h	* time-off request created by admini	Q
Vacation	2016-25-11		8:00 AM - 10:00 AM	2 h		Q
Appointment	2016-12-12		8:00 AM - 10:00 AM	2 h	Dentist	Q





After you have clicked the "View Info" icon, click "Request Cancellation" to start the iii. process of cancelling your request.

1	 Natasha Johnson 2016-01-08 Approved
Submitted On	2016-11-08 04:51:06 AM
Time	8:00 AM - 10:00 AM 2.000 hr(s)
Туре	Vacation
Comments	* time-off request created by administrator
Status Informatio	n
Time-Off Status	Approved
Time-Off Status Time Deducted	Approved Yes - From : Vacation
Time-Off Status Time Deducted Changed Date	Approved Yes - From : Vacation 2016-11-08 04:51:06 AM
Time-Off Status Time Deducted Changed Date Changed By	Approved Yes - From : Vacation 2016-11-08 04:51:06 AM Jason Gendron
Time-Off Status Time Deducted Changed Date Changed By Notes	Approved Yes - From : Vacation 2016-11-08 04:51:06 AM Jason Gendron test

Once clicked, you will get a confirmation screen, as seen below. If the request was iv. approved, you will be prompted to add a reason for cancellation. Click the "Confirm Cancellation" button to cancel your request.

August 1 Time-Off Informat	 Natasha Johnson 2016-01-08 Approved 			
Submitted On	2016-11-08 04:51:06 AM			
Time	8:00 AM - 10:00 AM 2.000 hr(s)			
Туре	Vacation			
Comments	* time-off request created by administrator			
Confirmation				
You are one step away I be sent to your Manage	from requesting a cancellation for this request. By doing so, an email will r for an approval. You must leave a note with a reason for cancellation.			





How to view your allowance/balance

- i. In the Navigation Menu, click on "Time-Off Summary". Here, you have access to:
 - 1. Your current Time-Off type allocations and balance. For each of your assigned Time-Off types, you can view how many days/hours you have in total, and how many you have remaining in your banks. You can also click the "**Audit**" icon to view the audit trail for that Time-Off type, and the "**Info**" icon to view more information such as renewal and accrual information.

Time-off Type Allocations				
Time-off Type	Allowance 😮	Balance 😮	Pending 😮	
Sick Leave	48 h	40 h	0 h	Q 🤊
Vacation	80 h	174 h	8 h	Q 🤊

2. Summary of all Time-Off taken in the selected calendar year.

Time-off Summary		
Time-off Type	Total	Deducted
Sick Leave	2 h	0 h
Vacation	58 h	58 h

3. All your own approved, pending, rejected and cancelled time-off requests for the selected calendar year. For each time-off request, you can click the "Detail" or "Audit" icon to view more information.

Time-Off Requ	ests						
Approved (9)	Pending (1)	Rejected (0)	Cancelled (5)				
Туре	Date	Date Er	nd Tin	ne	Length	Comments	
Vacation	2016-26-12		Ful	l Day		8 h	0





How to change your password

i. Go to "My Profile" in the top right corner of your screen.



- ii. In your "My Profile" page, find your Account Information and do the following:
 - 1. Click the "Change" button, beside Password.

ount Information			
Username	natasha	Last Login	December 15, 2016 08:03:50 AM
Join Date	August 05, 2016 06:31:55 AM	User Role	Manager
Password	Change	1 Managers	Mark Leger

2. Enter your new password (must be between 4 and 12 characters long) and re-enter your new password as a confirmation

New Passwor	d (4-20 characters)	
New Password Confirm		
Save		Cancel

3. Click the "Save" button.





How to generate your iCal link

- i. Go to "My Profile" in the top right corner of your screen.
- ii. In your "**My Profile**" page, go to the "**iCalendar Information**" section, and do the following:
 - 1. Select your appropriate **Time Zone**.

iCalendar Information		
In order to generate yet to copy it, and use it in	our iCalendar link, please let us know what t n your favorite 3rd party calendar that suppo	timezone you are in. Once your iCalendar feed is generated, you simply need orts iCalendar feeds.
TimeZone	(GMT -8.00) Pacific Time (US & Canada)	▼ Save

2. Click the "Save" link. (Your iCalendar link will automatically get generated.)

Default iCalendar Link - iCalendar feed which contains the most basic time-off request information		
	http://data.purelyhr.com/ical/?c=DEV&u=03674B86E1764C7CB54E92F735232824	

3. Copy the link. Use it in any calendar application that supports iCal calendar subscriptions.

Need Assistance?

Contact our Customer Success Team

1.844.402.6557

Support@purelyhr.com

